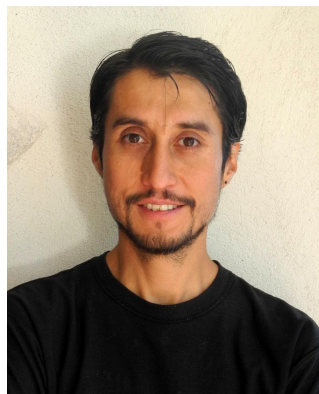


Christian Galicia

Full Stack Developer | PHP/Javascript Expert | eCommerce Specialist

(502) 3676 5814 | xcg Galicia@gmail.com | Guatemala, city | **LinkedIn:** linkedin.com/in/julio-galicia/ |

Website: <https://www.galicia.space>



Full Stack Engineer with over 15 years of experience leading and contributing to national and international web projects. Specialist in the Drupal ecosystem (CMS & Commerce), development of complex eCommerce platforms, and the integration of frontend (modern JavaScript), backend, and DevOps solutions. Strong experience collaborating with remote teams in the United States, United Kingdom, and Spain (Catalonia), using agile methodologies (SCRUM) and asynchronous communication.

Professional Experience

Technical Support Agent – TELUS International

August 2023 – September 2025

- Provided bilingual technical support (English/Spanish) for clients in Canada, including telecommunications, Internet, telephony, TV, and smart home technologies (Smart TVs, TV boxes, Fiber Optics, WiFi, security systems).
- **Achievement:** Developed an internal JavaScript tool to optimize note-taking and team call management. <https://kscribe.cg Galicia.space/>
- Demonstrated high resilience under pressure, real-time problem-solving, and conflict de-escalation skills.

Fundador & IT Manager / Full Stack Engineer | Abasty.com (Emprendimiento)

January 2021 – September 2023

- Led the launch of an eCommerce platform from scratch, designing and developing the complete solution with Drupal Commerce and integrating payment gateways (Visanet, Cybersource, Credomatic, QPayPro).
- Managed electronic invoicing automation, integrating systems with Infile and SAT Guatemala.
- Directed customer acquisition strategies, handling digital marketing campaigns and conversion funnels with Meta Business Suite and Google Analytics.

Full Stack Developer (Proyectos Freelance & Remotos)

2009 - 2020

- Solid experience collaborating with agencies and clients in Guatemala (PixTig, Solución Web, Milk & Cookies, Fundacion DESC - <https://fundaciondesc.org/>, Liceo Chapero - <https://liceochapero.edu.gt>, among others), United States (Creative Science Lab), United Kingdom (Intellix.eu), and Spain (Catalonia, Atenea Tech).
- Led the development and maintenance of 30+ websites and webapps, specializing in the Drupal ecosystem (versions 6, 7, and 11).
- Responsibilities included custom module development, advanced site building, custom theming, and complete setup.
- Implemented headless solutions with SvelteKit and developed projects with WordPress, Symfony, and Laravel.

Education

Bachelor's in Computer Systems Engineering

Universidad de San Carlos de Guatemala
2001 - 2008

Basic Digital Marketing Certifications

[Platzi.com](https://platzi.com) Facebook Ads & Conversion Funnels

Languages

Spanish Native
English Very fluent
(Bilingual Technical Support Capability)

Interests

Music (Rock, Jazz), gardening, cooking. History, philosophy, geopolitics.

Core Competencies & Tools (Skills)

Full Stack Development: Specialist in Drupal (CMS & Commerce), WordPress, and Laravel (PHP). Experience in scalable data architectures, custom software, and advanced search engines.

Frontend: Advanced layout (HTML/CSS), SASS, SMACSS, Atomic Design. Frameworks such as Bootstrap and Tailwind.

JavaScript: Vanilla JS, jQuery. Headless experience with React, Vue, Next.js, and SvelteKit.

Backend & API Integrations: Node.js. Integration with Web services and APIs, payment gateways (Visanet, Cybersource, etc.), dropshipping providers, and electronic invoicing (Infile, SAT).

DevOps & Infrastructure: Experienced with CI/CD pipelines for deployments, team collaboration using Git/GitHub, and Linux server administration. Deploy using existing infrastructure, not independently setting up CI/CD systems.

Cloud & Virtualization: Docker, AWS, Google Cloud, DigitalOcean, Linode, and CPanel. Methodologies & AI: Agile methodologies (SCRUM), cross-functional collaboration, and technical documentation. Advanced use of AI (Chat GPT, Gemini, Perplexity) for support, development, and automation.

Digital Marketing: Strategies with Meta Business Suite (Facebook Ads), Google Analytics, Conversion API, and technical SEO.